UHIN
Scanning & Data Capture

Scanning and data capture are fully customizable and highly automated.

Capture Security

Data security is of the utmost importance. Claim data and claim image files never leave our facilities. Our keying facilities use **secure access, employee background checks, and PC hardware with no removable storage.** We utilize both IP address restrictions and multi-tiered passwords to control system access.

Audit

UHIN utilizes an ISO-compliant audit system. The system uniquely incorporates real-time corrective audits. This approach corrects errors identified in audit prior to export, which improves data and provides error feedback to the keyers within four hours of keying. This rapid feedback allows us to identify and correct keying errors with high efficiency.

Data Capture Workflow Applications

Rejected claims and claims requiring modification are an unavoidable consequence of the data entry function. Reject processing is extremely time consuming and can result in processing delays. To assist with this, we offer below-work queues to help streamline transaction processing.

Capture & Quality Control Subsystems

Optical Character Recognition (OCR)

OCR improves quality, reduces costs, and shortens turnaround time.

Key From Image (KFI)

Claims that cannot be processed by OCR are routed to our internal KFI system, which also performs low-level validation edits.

Quality Control Module

Our databases incur automatic second reviews upon data mismatch.

Base Double Key Module

Our OCR-enhanced double key provides highly accurate data, reduces manual labor, and decreases costs. The double key module can be used on selected fields or the entire claim.

Enhanced Double Key Module

This process is triggered when the referee keyer does not agree with either of the previous keyers. The field is re-keyed by a senior keyer in an effort to increase accuracy.

877-693-3071   **uhin.org/sales-contact-form**